

**Keys to Home FL-508  
Continuum of Care Action Plan**

Keys to Home, as the Continuum of Care for Alachua, Bradford, Gilchrist, Levy and Putnam Counties, is committed to ending homelessness in our community. It is our goal to create a path to stable, permanent housing for individuals and families through a continuum of services from ranging from outreach and emergency shelter to permanent housing models. We will accomplish this through a coordinated entry system utilizing a proven assessment tool to measure vulnerability; community outreach; and continually focusing on reducing the length of time individuals and families remain homeless; and striving to prevent returns to homelessness.

Updated: 1/2024

**Goal 1: As a Continuum of Care, embrace Housing First as a best practice**

**Objective 1 A: Assure that all service providers within the CoC follow Housing First as a best practice**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Assure all CoC service providers are aware of and agree to follow the Housing First philosophy	Assure the Housing First philosophy is emphasized as part of all housing model trainings	CoC Lead, CoC Council		Q1 2024, and ongoing	Expand community awareness of the Housing First philosophy and its application in the fight to end homelessness.	
	Supply service providers on the Housing First Assessment Tool	CoC Lead		Q1 2024, and ongoing		CoC Website has been redesigned, Lead Agency will post guidelines
	Explain to providers how their programs fit into the Housing First philosophy and recommend what, if any, changes could be made to their programs to better fit the philosophy	CoC Lead		Ongoing		
Provide regular and ongoing training on the Housing First philosophy as a best practice	Establish a training schedule	CoC Lead	*Add budget	Q1 2024, and ongoing	New and existing service and housing providers, within our CoC, will understand the Housing First philosophy and how they can assure their projects and programs follow the the	Lead Agency is working with HUD TA to coordinate trainings for FY 23-24
	Assure the Housing First philosophy is emphasized as part of all housing model trainings	CoC Lead		Ongoing		
Fund only projects who fully follow the Housing First principles	Include a review of adherence to principles as part of monitoring of projects	CoC Lead		Q1 2024, and ongoing	All agencies receiving CoC funding will follow the Housing First philosophy.	To be incorporated into grant applications and monitoring tools. Lead Agency added to KeystoHome website on 12/7/23.
	Have projects seeking funding complete the Housing First Assessment as part of application process	CoC Lead		Q1 2024, and ongoing		Lead Agency added to KeystoHome website on 12/7/23.

**Objective 1 B: Create and implement a Universal Release of Information**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Develop an open, transparent Release of Information (ROI) for all parties involved in the continuity of care for the consumer.	Identify all parties who need to be part of the ROI	HMIS Lead, CE Lead		Ongoing	A shared Release of Information will provide for better continuity of care within the CoC.	
	Create a list of parties and submit to CoC Lead	HMIS Lead, CE Lead		Ongoing		
	Negotiate MOUs and/or Business Partner Agreements as necessary, include provisions for DV providers	HMIS Lead, CE Lead		Ongoing		

**Goal 2: Encourage residents in encampments to move to permanent housing**

**Objective 2A: Work to move residents of outlying encampments into housing**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
VI-SPDAT completed on outlying and rural encampment consumers	Re-establish an outreach committee	Outreach Subcommittee		Q1 2024	Outlying and rural homeless persons will be identified and entered onto byname list for housing placement. The CoC will develop an understanding of how the existing outreach entities	Originally established Oct. 2017 but has not met regularly since fall 2022.
	Revise and update outreach strategy	Outreach Subcommittee		Q4 2024		Initial P&P created June 2020, need to revise and update.
	Develop community worker safety strategy for outreach workers as part of plan	Outreach Subcommittee		Q4 2024		

Encampment consumers	Begin implementing revised coordinated outreach plan	Outreach Subcommittee		Q1 2025	How the existing outreach entities can assist in an overall coordination of housing; outreach to locate consumers and coordinate them.	
	Use Point In Time as opportunity to extend outreach	Outreach Subcommittee		Ongoing		This was done with Outreach and PIT Committees combining and working together.

**Goal 3: Expand community engagement**

**Objective 3 A: Encourage community-wide planning**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Establish a Funders' Council	Identify and engage community funders within the CoC region, such as United Way, Community Foundation of NCF, Elder Options, University of Florida, Municipalities, Children's Trust, CoC, DCF, others	CoC Council		Q2 2024	Better coordination among funders will help pinpoint community needs and joint solutions. Homeless service funders require grantees to participate in HMIS.	Meetings were conducted to discuss aligning of contracts for homeless service providers funded by local agencies focusing on documentation
	Partner with the Community Foundation of North Central Florida and United Way to establish council.	CoC Council, CFNCF and UWNCF		Q2 2024		
Develop joint contract review teams within Funders' Council	Encourage funders to monitor agencies jointly to reduce the number of times an agency is monitored.	Funders Council			Better implementation of funded services with reduction in competing and contradicting requests for data.	Need Funder's Council established first.
Know all available services, overlaps and gaps	Set up a resource sharing during CoC General Membership Meetings	CoC Lead		Q1 2024	We will have a better understanding of where to focus efforts and funds	
	Conduct CoC-wide gaps analysis of service and housing options	CoC Lead		Q2 2024		
	Require all CoC member agencies to participate in 211 and update their profiles annually	CoC Lead		Q2 2024		
	Create Street Cards for remaining counties	CoC Lead		Q4 2024		Alachua County Street Card established and updated annually. Outlying counties have nothing. Lakesha from Putnam Co. Housing Authority working on one for Putnam Co.

**Objective 3B: Expand use of HMIS with smaller agencies, faith-based providers, and non-funded agencies**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Encourage participation in HMIS with smaller agencies, faith-based providers, and non-funded agencies	Promote the benefits of accessing HMIS as a means to coordinate services	CoC Council; HMIS Lead; CoC Lead		Ongoing	Smaller agencies and faith-based organizations should join the CoC general membership; those who are interested should apply for funding.	Membership brochure developed and distributed.
	Promote availability of grant funds and requirements to apply	CoC Council		Ongoing		Distributed as part of CoC NOFO competition
	Explore ways to reduce data collection/input burden on small agencies	Coordinated Entry and HMIS Committees		Ongoing		Meeting with Agencies at this time. HMIS-Smaller Non-CoC funded or Federal Partner funded agencies will only enter UDF's to less burden
	Petition United Way, CAPP, etc. to make HMIS license fee and data input time an allowable expense under grants funded through those agencies	CoC Council and Funders Council		Q4 2024 and ongoing		Need to discuss with City of Gainesville regarding CDBG
	Make HMIS usage required for United Way, CAPP, etc. grants	Funders Council		Q4 2024		Need to establish Funders' Council first

**Objective 3C: Enhance public awareness of homelessness**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
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Create a PSA to educate the public and dispel negative stereotypes	Secure in-kind media from local TV and radio stations	CoC Lead	In-Kind	Q3 2024	Create a "movement" towards acceptance. Bring in landlords who have been on the fence.
	Create a CoC Facebook Page	CoC Lead	In-Kind	Completed	
	Create and establish annual social media campaign.	CoC Lead	In-Kind	Q1 2024 and ongoing	
Expand and promote Keys to Home website, especially resources	Add provider links to webpage	CoC Lead	In-Kind	Completed	The public at large will have easy access to information about homelessness and homeless services

**Objective 3D: Improve public safety services for homeless persons**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Increase awareness among public safety service providers regarding homelessness across CoC footprint	Expand on information and trainings currently provided to LEO, CCC (911) and co-responders	Meridian, Alachua County Crisis Center (CIT)		Ongoing	Law Enforcement will become more aware of issues within the homeless community and learn of available resources	Research County CITs to find out if CoC can be added to agenda.
	Develop Street Card handouts to be provided to LEO, CCC (911) and co-responders	CoC Lead		Ongoing		Street cards, as discussed above
Reduce unnecessary criminal justice expenditures related to homelessness.	Review current and proposed City/County ordinances that may adversely affect the <u>homeless population</u> .	CoC Council		Ongoing	People who are homeless will not engage with the legal system for actions which would be legal if performed within one's own home.	We usually received notification from other groups that follow these closely
	Sustain and support "damp" low barrier shelters	CoC Lead		Ongoing		Confirm with Grace
	Coordinate with Central Receiving Facility	CoC Lead		Q2 2024		Confirm with Meridian

**Objective 3E: Expand CoC membership**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Identify and expand services available to persons experiencing homelessness in the rural parts of the CoC	Conduct meetings virtually to allow participation from across the CoC footprint	CoC Lead	Zoom license fees	Ongoing	Establishing smaller meetings in outlying counties independent from the General CoC meeting in Gainesville will help strengthen local service provision and better identify gaps	Originally, meetings were envisioned in each county. Putnam was established. Levy/Gilchrist were incorporated into Tri-County Resource Center meetings. Nothing yet for Bradford. Post-pandemic, <u>this action step has changed</u> .
	CoC lead engages rural members to participate in CoC meetings via Zoom	CoC Lead	Zoom license fees	Ongoing		While initially, CoC traveled to other counties, now those agencies are encouraged to participate remotely.
	Specifically invite members to general meetings	All CoC members	In-Kind	Q3 2024		Need to schedule 2024. Have established September 2017 meeting as "Bring a Buddy". Need to schedule 2018.
Increase CoC membership to include direct service providers not typically thought of as "homeless service providers" such as faith-based providers, food pantries, employment services, etc.	Develop materials outlining benefits of membership including a brief presentation and application to vet new members	CoC Lead, CoC Council	In-Kind	Q4 2024	Bringing additional providers into the CoC-fold will help to better identify gaps in system performance.	Need to update brochure to new brand standards as well as presentation. Completed 2018: membership brochure developed and distributed.
	Conduct outreach to atypical service providers	All CoC members	In-Kind	Ongoing		Asked all members to bring someone from another agency to September general meeting
	Have current members extend personal invitations to others	All CoC members	In-Kind	Ongoing		Asked all members to bring someone from another agency to September general meeting

**Objective 3F: Educate the community about Rapid Re-Housing and Permanent Supportive Housing**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Educate service providers and the community at large about RRH and PSH	Discuss best practice models to increase healthy competition for state and HUD funded grants.	CoC Lead	In-Kind	Ongoing	Increase awareness of permanent housing models and their role in ending homelessness	
	During monitoring, evaluate adherence to RRH and PSH guidelines from HUD and DCF	CoC Lead	In-Kind	Ongoing		

**Goal 4: Develop and Implement CoC-Wide standards of service and care**

**Objective 4 A: Housing and Outreach services will be provided in a consistent manner**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Develop and implement CoC-wide standards for admission, service, exit strategies and length of stay limits for emergency shelter	Review best practices and other standards	CoC Lead		Q2 2024	Proven results-driven standards are the key to future funding. Show folks what works and hold our funded agencies to this standard of care	
	Draft local standards	CoC Lead		Q2 2024		
Develop and implement CoC-wide standards for admissions and service for Rapid Re-Housing	Review best practices and other standards	CoC Lead		Q2 2024	Proven results-driven standards are the key to future funding. Show folks what works and hold our funded agencies to this standard of care	
	Draft local standards	CoC Lead		Q2 2024		
Develop and implement CoC-wide standards for admission and service for Permanent Supported Housing	Review best practices and other standards	CoC Lead		Q2 2024	Proven results-driven standards are the key to future funding. Show folks what works and hold our funded agencies to this standard of care	
	Draft local standards	CoC Lead		Q2 2024		
Develop and implement CoC-wide standards for provision of Outreach	Review best practices and other standards	Outreach Subcommittee		Q2 2024	Proven results-driven standards are the key to future funding. Show folks what works and hold our funded agencies to this standard of care	
	Draft local standards	Outreach Subcommittee		Q2 2024		See outreach above
Develop and implement CoC-wide standards for Coordinated Entry including use of the by-name list	Review best practices and other standards	Coordinated Entry Committee		Q2 2024	Proven results-driven standards are the key to future funding. Show folks what works and hold our funded agencies to this standard of care	Done 12-2017
	Draft local standards	Coordinated Entry Committee		Q2 2024		Done 12-2017
Develop and implement CoC-wide standards for provision of prevention and diversion	Review best practices and other standards	CoC Lead		Q2 2024	Proven results-driven standards are the key to future funding. Show folks what works and hold our funded agencies to this standard of care	Done CE Manual Complete
	Draft local standards	CoC Lead		Q2 2024		Done 12-2017

**Objective 4 B: Assure that CoC funds are being provided to only high performing projects**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Develop corrective action plans as needed to assure all programs meet local, state, and federal standards	Develop and run HMIS data reports such as APR, CAPER and others to be used as part of quality assurance process	CoC Lead		In-progress	All CoC funded programs will operate at optimum levels	Will incorporate into monitoring tool once developed
	Determine appropriate minimum standards and extent of corrective actions	CoC Lead				
Application review and ranking committee of 3 or more persons	Determine length of time on the committee and selection process	CoC Council		Annually	We will have a uniform rank and review policy and procedure for all grants	Done in 2017
	Approve scoring sheet for ranking and review	CoC Council		Annually		Done in 2017

Develop and implement a universal grievance process for all CoC member agencies, funded and non-funded	Collect and compare current agency grievance procedures	CoC Lead, CoC Council		Q4 2024	Consumers will have the opportunity to provide concerns at the CoC Governance level so these concerns may be considered during funding deliberations.	Will request from providers
	Develop and approve a CoC level policy, include acknowledgement form for CoC member agencies to sign, include grievance procedures in subgrantee agreements	CoC Lead, CoC Council		Q4 2024		
	Post finalized version on CoC website along with webform for public use	CoC Lead, CoC Council		Q4 2024		
Arrange/offer and encourage attendance at trainings such as: critical time intervention; trauma informed care; recovery oriented housing focused intensive case management	Identify needed trainings	CoC Lead		Q2 2025	All CoC members will be provided with be well trained in matters necessary to operate an effective and efficient Continuum of Care.	Some trainings have been identified
	Identify trainers, including those within existing resources	CoC Lead		Q2 2025		
	Develop a training schedule	CoC Lead		Q2 2025		Need to develop schedule
	Invite CoC members to participate	CoC Lead		Q2 2025		
	Post finalized version on CoC website calendar	CoC Lead		Q2 2025		
Assure all data in HMIS is complete and accurate	Provide regular and ongoing HMIS training	HMIS Committee	In-kind	Ongoing	We will have complete and accurate data to be used for planning and resource allocation.	We are doing this now
	Post data quality report cards on CoC website and review at general meetings	HMIS Committee with CoC Lead	In-kind	Ongoing		Reports are now being revised for all funding streams

**Goal 5: Expand permanent housing options**

**Objective 5 A: Increase affordable market rate housing**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Increase availability of affordable and sustainable market rate housing	Arrange trainings from the Florida Housing Coalition, technical assistance	CoC Lead	In-kind	Ongoing	More people are able to afford housing, reducing the number of people who are homeless	As trainings become available, we share the information. We also request trainings as needed
	Connect with Legislative Committees through FCEH	CoC Lead	In-kind	Ongoing		
	Connect with local legislators and decision-makers with the city and county commissions.	CoC Lead, CoC Council, and Select CoC Members	In-kind	Ongoing		
	Designate CoC members to visit local representatives and attend legislative meetings	CoC Council	In-kind	Ongoing		
	Participate in local governance meetings on affordable housing	CoC Lead, CoC Council	In-kind	Ongoing		

**Objective 5 B: Target existing housing assistance funds for homeless housing**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Encourage use of City of Gainesville HOME funds for tenant-based rental assistance for homeless populations	Participate in local workshops when plans are developed	CoC Lead		Ongoing	Additional monies used for services and rent subsidy in conjunction with best practice models.	Ongoing
Encourage City of Gainesville to prioritize homeless services for CDBG applications	Participate in local workshops when plans are developed and encourage homeless service providers to apply for funds.	CoC Lead		Ongoing	Additional monies used for services and rent subsidy in conjunction with best practice models.	
Encourage Public Housing Authorities to	Identify key staff at all local PHAs - GHA, ACHA, PHA, NCFPHA Develop strong argument for preference and share with PHAs	Housing Committee		Ongoing	Persons currently experiencing	In 2017-2019, worked with GHA and ACHA to establish preferences for homeless persons. Need to continue to monitor and advocate.

Encourage PHAs/ housing providers to establish a preference for homeless persons for Housing Choice Vouchers and public housing	Provided PHAs with data and examples from other PHAs who have established a preference	Housing Committee		Ongoing	Homeless persons experiencing homelessness will have more opportunities to move into subsidized housing.	
	Encourage PHAS to revisit screening criteria which currently tends to screen out many homeless persons and provide examples of how this works for other PHAS	Housing Committee		Ongoing		Ongoing

**Objective 5 C: Expand available alternative housing models**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Seek to expand alternative housing options such as single room occupancy lodgings (SROs), tiny houses, and RVs	Assign a team to identify current stock of alternative housing	Housing Committee		Q3 2024	Increase affordable housing supply and options	
	Review local zoning codes for alternative housing options	Housing Committee		Q3 2024		
	Identify possible locations to site alternative housing models	Housing Committee		Q3 2024		
	Identify service providers to operate alternative housing options	Housing Committee		Q3 2024		
Create a shared housing/room mate matching program	Explore existing programs	Housing Committee		Q4 2025	Ensure long term solutions to ending homelessness that support recovery in an integrated environment	
	Approach student housing providers to determine ability to access/share their roommate matching software	Housing Committee		Q4 2025		
	Identify agency with capacity and ability to offer this service	Housing Committee		Q4 2025		
	Add roommate matching questions to housing search form	Housing Committee		Q4 2025		

**Object 5 D: Provide on-going support to prevent at-risk persons from losing housing**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Establish education programs for clients not provided case management under a housing program	Determine scope of services to be offered by team	Housing committee	In-kind	Ongoing	The support will help to keep vulnerable individuals who do not receive case management successfully housed.	Research has begun
	Identify potential community partners who may already be offering this service	Housing committee	In-kind	Ongoing		In process, include TRLS
	Recruit members	Housing committee	In-kind	Ongoing		In process
Provide clients with training on housing focused tenant rights and responsibilities	Research/develop training materials. Family Promise Keys to Good Tenancy is community-wide training and being shared is a "train the trainer" with GHA	Housing committee	In-kind	Q2 2024	Newly housed persons will learn their rights and responsibilities as a tenant, helping them to remain successfully housed.	Tenant "Checklist" is being drafted.
	Provide to clients just prior to move-in	Case Managers	In-kind	Ongoing		Case managers will educate clients on their responsibilities
Training for case managers on how to coach/case manage newly housed clients	Share best practices & determine if a curriculum already exists	Housing committee	In-kind	Ongoing	By expanding on the traditional case management curriculum, we will be better able to keep newly housed persons successfully housed.	In process
	Ask Florida Housing Coalition if they can provide a training on this issue	CoC Lead		Ongoing		Training scheduled for May 2018.
Provide training in community	Identify subsidized housing providers to determine what types of training they currently provide and potential for expansion.	Housing committee	In-kind	Ongoing	At-risk clients achieve a better understanding of tenant responsibilities and rights resulting in stabilization of housing.	In talks
	Collaborate with other agencies and institutions to create a cohesive curriculum	Housing committee	In-kind	Ongoing		In talks

**Object 5 E: Improve landlord relationships**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Create a Housing Liaison position at CoC	Develop position description	CoC Lead	In-kind	TBD	Landlords will have a point of contact to notify of available units and a person to contact if situations arise with tenants.	Position Is awaiting funding
	Hire appropriate staff	CoC Lead	TBD	TBD		
Develop leave behind materials for landlords	Create landlord brochure	Housing committee	TBD	TBD	Landlords will have a point of contact to notify of available units and a person to contact if situations arise with tenants.	
	Purchase business cards for Housing Liaison	CoC lead agency	TBD	TBD		
Host regular landlord appreciation/recruitment	Set date for regular landlord engagement sessions	Housing committee, GHA	TBD	Ongoing	Landlords will have an opportunity to hear from other landlords	
	Landlord Summits and forums	CoC Lead	TBD	Q2 2025		

**Goal 6: Develop and implement robust diversion and prevention strategies**

**Objective 6 A: Expand diversion options and develop standards**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Provide/organize ongoing training in diversion strategies to Coordinated Entry staff and front line staff at service provider agencies	Set date and time for initial training module	CoC Lead		Q4 2024	Persons seeking shelter will be diverted to alternate safe and appropriate places as much as possible	Current Navigators at GRACE trained, need to train intake staff at other locations
	Establish ongoing training schedule	CoC Lead		Q4 2024		
Establish a CoC-wide funding stream for diversion from homelessness activities	Research possible funding sources	CoC Membership		Ongoing	Having a steady resource will permit more effective diversion	GRACE has targeted some fundraising dollars to diversion; however, needs to be more than just GRACE doing this
Track effectiveness of diversion within CoC	Set up tracking method in HMIS	HMIS Lead		Q2 2024	Data on diversions can be used to create more effective diversion strategies	This has been set up. 2-2017
	Train all initial points of contact on how to track in HMIS	HMIS Lead		Q2 2024		Training is ongoing

**Objective 6 B: Expand prevention options and develop standards**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Develop CoC-wide protocol and standards for the provision of prevention	Determine current prevention providers	Prevention Committee	In-kind	Completed	Prevention assistance will be provided in a consistent manner regardless of where client enters system. Written standards in development.	Currently working on a list of providers
	Establish regular meetings with prevention providers	Prevention Committee	In-kind	Completed		
	Establish homeless prevention strategies within the coordinated entry system	Prevention Committee	In-kind	Q4 2024		
Better target prevention services to persons who would actually become homeless	Explore use of Prevention VI-SPDAT	Prevention Committee	In-kind	Q4 2024	More prevention options will reduce the number of clients who become homeless	Need to reevaluate. Completed in 2017. Reviewed tool, will share with group when together.

**Goal 7: Work with other Systems of Care to reduce entries into homelessness**

**Objective 7 A: Hospitals/Crisis stabilization units do not discharge people into homelessness**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status (Include date and initials)
Encourage hospitals to utilize processing techniques to reduce discharges into homelessness	Meet with hospitals to discuss resources and plans for decreasing discharges into homelessness.	CoC Lead		Q2 2025		
	Identify potential cost savings to hospitals if more persons had access to mainstream benefits.	CoC Lead		Q2 2025		

**Objective 7 B: Jails/prisons do not discharge people into homelessness**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Develop criteria to determine vulnerability of those processed through re-entry into the CoC	Established procedure to conduct VI-SPDAT on persons to be released from Alachua County Jail; need for other jails/prisons releasing into our CoC	Outreach Subcommittee		Q2 2025	Reduce the number of people exiting jail/prison into homelessness	Need to re-establish relationships.
	Connect with jails in other counties	Outreach Subcommittee		Q2 2025		

**Objective 7 C: Foster care system does not discharge people into homelessness**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Collect data on number of children exiting foster care into homelessness or becoming homeless after exiting foster care.	Determine what information to collect	HMIS Committee	In-kind		We will have a better understanding of the number and demographics of foster children our continuum, allowing for better planning.	
	Meet with school boards and school liaisons	HMIS Committee	In-kind			
	Identify other agencies with data we want to collect	HMIS Committee	In-kind			
	Meet with other agencies and obtain an agreement to share data	HMIS Committee	In-kind			
Utilize family reunification vouchers to reduce individuals exiting foster care from entering homelessness	Meet with school boards and school liaisons	Housing Subcommittee	In-kind	Q3 2024	Decrease the number of youth exiting foster care from entering homelessness.	
	Coordinate efforts with Partnership for Strong Families, Family Promise, CDS, and housing authorities	Housing Subcommittee	In-kind	Q3 2024		

**Objective 7 D: Education system/School Board**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Collect data on number of homeless children (McKinney-Vento/HUD) in our five-county CoC school systems	Determine what information to collect	HMIS Committee	In-kind	Q4 2025	We will have a better understanding of the number and demographics of homeless children our continuum, allowing for better planning.	
	Meet with school boards and school liaisons	HMIS Committee	In-kind	Q4 2025		
	Identify other agencies with data we want to collect	HMIS Committee	In-kind	Q4 2025		
	Meet with other agencies and obtain an agreement to share data	HMIS Committee	In-kind	Q4 2025		
	Use collected data to better plan services for homeless school children.	HMIS Committee	In-kind	Q4 2025		

**Objective 7 E: Veteran Services**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Assure that Veterans stay in the forefront for available services	Maintain Veteran master list as a sub list of the byname list	Functional Zero Committee	In-kind	Ongoing	We will meet the HUD/USICH goal of ending Veteran homelessness	
	Submit for designation of having achieved "functional zero"	Functional Zero Committee	In-kind	TBD		

**Goal 8: Continue to keep families in our funding structure**

**Objective 8 A: Create family-centric services**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
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Engage providers of family service, homeless or not, in the CoC planning process	Identify family service providers	CoC Lead	In-kind	Q4 2025	The needs of homeless families will have a strong voice within the CoC and help us move closer to the goal of ending family homelessness.	Have relationships in Alachua Co., need to expand to others
Collect data on number of families needing prevention and rehousing services.	Determine what information to collect	HMIS Committee	In-kind	Q4 2025	We will have a better understanding of the number and demographics of homeless families in our continuum, allowing for better planning.	
	Identify gaps in service	HMIS Committee	In-kind	Q4 2025		
	Meet with school boards and school liaisons	HMIS Committee	In-kind	Q4 2025		
	Identify other agencies with data we want to collect	HMIS Committee	In-kind	Q4 2025		
	Meet with other agencies and obtain an agreement to share data	HMIS Committee	In-kind	Q4 2025		

**Goal 9: Improve outreach and education for mainstream benefits across the CoC**

**Objective 9A: Increase outreach of mainstream benefits**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Increase effectiveness of SSI/SSDI outreach and processing	Increase number of SOAR processors	CoC Lead		Q4 2025	Reduce number of people experiencing homelessness due to lack of income.	Update to have Lead Agency report SOAR certified staff on website. Goal date April 2020.
	Identify way to establish dedicated SOAR processors throughout CoC	CoC Lead		Q4 2025		

**Objective 9B: Increase education of mainstream benefits**

Strategies	Action Steps	Responsible parties	Estimated expense	Target date	Desired outcome	Status <i>(Include date and initials)</i>
Expand the number of persons trained in the SOAR	Resource providers currently offering services and training	CoC Lead		Q2 2025	Increase number of homeless individuals with benefits and income.	LSF may be able to organize
	Identify which agencies are providing SOAR services and coordinate training	CoC Lead		Q2 2025		